

Email template – SSHA community engagement review

Subject line: Help shape how the City of Toronto engages communities around new shelters and other services for people experiencing homelessness

Hello,

The City is currently undertaking a third-party review of its community engagement process for new shelter and other services for people experiencing homelessness. This review will identify what currently works well and what can be improved.

The City wants to hear from a range of perspectives: residents who are new to this issue, residents who have participated in an engagement around a new shelter or live near a site, as well as residents who have participated as representatives of local neighbourhood groups.

There are two ways you can provide input into the Community Engagement Review:

1. Participate in an anonymous online survey
2. Participate in a virtual focus group

This is an opportunity to influence the way the City engages residents about an issue important to our city.

If you are interested in either of these opportunities to add your voice to the Community Engagement Review, please visit the [Welcoming New Shelters web page](#) for more **information and instructions on how to participate.**

If you have any questions about the Community Engagement Review or how to participate, please contact Amber Krogel, one of the consultants supporting the Community Engagement Review, at amber@bgmstrategygroup.com.

Thank you,

[Email signature]

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